

InCharge Telecom Billing

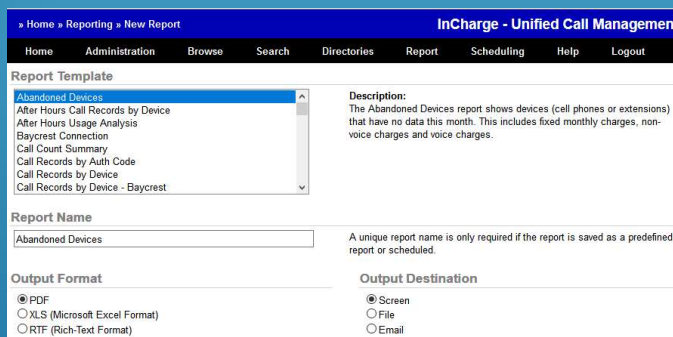
InCharge Telecom Billing is a powerful web based reporting solution that can generate detailed or summary management reporting on your PBX, and key system's communications usage.

This solution can be deployed in various general business environments and institutions such as Hospitals, Universities, Government facilities or any business wanting to allocate Telecom costs and usage to departments, cost centres or individuals. InCharge can also be used to allocate equipment charges and monitor telephony usage and user productivity.

InCharge is a true web-based application that can be accessed from any desktop within your network, VPN, or remote office location, making accessibility convenient and fast. Data is stored internally in an embedded MySQL database for easy retrieval and virtually unlimited storage.

Advanced Features include

- ✓ Supports all major PBX, and key systems
- ✓ Fully web-based
- ✓ Automated Enterprise report distribution
- ✓ Tiered User privileges
- ✓ Scalable database
- ✓ Buffer, buffer-less CDR collection
- ✓ Ad-hoc, scheduled reporting
- ✓ Data search and export capabilities



Benefits

- ✓ Create End-User visibility and accountability
- ✓ Control costs by identifying waste and abuse
- ✓ Utilization reporting to reduce equipment and carrier costs
- ✓ Information at your finger tips, saves time and money

incharge		Call Records by Device									
unified call management		Date Filter: 4/17/2008 to 4/17/2018									
Date/Time	Dir.	Roam	Digits Dialed	Min.	Airtime Charges	Long Distance	Location	Customer			
9/9/2013 2:25:00PM	O	N	416 737 2035	3.4	\$0.00	\$0.00	Toronto, ON, CAN				
9/10/2013 10:13:00AM	O	N	416 910 1987	0.3	\$0.00	\$0.00	Toronto, ON, CAN				
9/10/2013 5:46:00PM	O	N	416 789 9633	0.5	\$0.00	\$0.00	Toronto, ON, CAN				
9/11/2013 4:05:00PM	O	N	647 924 4331	0.9	\$0.00	\$0.00	Toronto, ON, CAN				
9/11/2013 6:37:00PM	O	N	1 800 465 4653	0.4	\$0.00	\$0.00					
9/11/2013 6:38:00PM	O	N	1 800 465 4653	2.7	\$0.00	\$0.00					
9/13/2013 12:39:00PM	O	N	519 927 3285	1.3	\$0.00	\$0.00	Caledon, ON, CAN				
11/1/2014 11:44:00AM	O	N	1000043416939927	2.2	\$0.00	\$0.00					
11/1/2014 1:05:00PM	O	N	1000043199572329	4.4	\$0.00	\$0.00					
11/4/2014 3:31:00PM	O	N	1000043905903949	0.1	\$0.00	\$0.00					
Employee Sub-Total for 565 SHOP				16.2	\$0.00	\$0.00			Call Count: 10		

InCharge Telecom Billing

InCharge Telecom Billing can interface with most legacy PBX's and key systems, whether traditional TDM or the latest VoIP systems. Some systems supported include:

- ✓ Avaya Communications Manager (CM), Definity, IP Office
- ✓ Nortel CS-1000, BCM, Norstar
- ✓ Cisco Call Manager
- ✓ Mitel
- ✓ ShoreTel

InCharge provides a powerful portfolio of reports that enables users to concentrate their efforts on making management decisions instead of wrestling with the data. These reports, combined with a variety of relevant filters, allow you to view the data quickly and efficiently, revealing areas of usage and concern, not readily apparent from your carrier invoices. Fully integrated reports custom reports can also be developed to suite your needs to output a variety of different formats such as, PDF, Word, and Excel.

Reports fall into various categories

- Analysis and trending
- Calling Statistics & Peg Counts
- Monthly Usage/ Cost Allocation
- Unused Extensions/ Devices
- Trunk Utilization
- Frequently called numbers

Scalable from a small key-system to multi-site Enterprise configurations, InCharge Telecom Billing is capable of handling all your reporting needs

System Requirements:

- Windows server, 2000-2012 R2
- Windows pc. 7, 8, 10
- VMware, Hyper-V
- 8+ Gig RAM
- 120 Gig HD space (additional memory required depending on CDR data storage)
- MySQL 5.0
- .NET 4.0 Framework or greater
- IIS 5.0 or greater

The screenshot shows the 'Configure Datapoint' page in the InCharge - Unified Call Management system. The breadcrumb trail is 'Home » Administration » Configure Datapoint'. The page title is 'InCharge - Unified Call Management'. The navigation menu includes Home, Administration, Browse, Search, Directories, Report, Scheduling, Help, and Logout. The main content area is titled 'Datapoint Information' and contains the following fields: Name (eTEL Technologies), Description (empty), and Datapoint Type (PEX). A 'Save' button is located below the fields. Below the form are several configuration sections: 'Data Acquisition' (Configure how and where data for this Datapoint is collected from.), 'Data Processing' (Configure when collected data is costed and processed.), 'Call Pricing Templates' (Configure how calls are costed and how dialed digits are formatted for reporting.), 'Trunks' (Configure trunk group information.), and 'Active Directory' (Configure Active Directory synchronization.).