

TEL Your Choice for Superior Service and Support

InCharge Telecom Billing

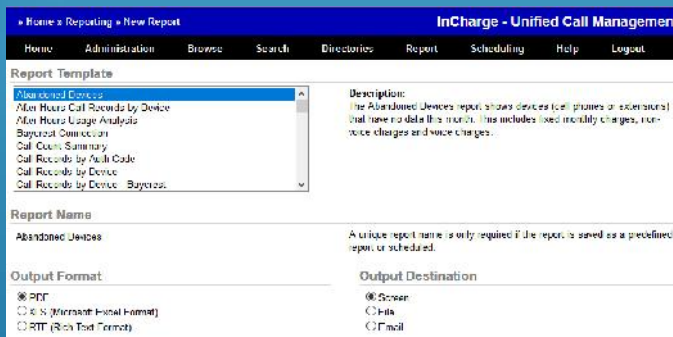
InCharge Telecom Billing is a powerful web based reporting solution that can generate detailed or summary management reporting on your PBX, and key system's communications usage.

This solution can be deployed in various general business environments and institutions such as Hospitals, Universities, Government facilities or any business wanting to allocate Telecom costs and usage to departments, cost centres or individuals. InCharge can also be used to allocate equipment charges and monitor telephony usage and user productivity.

InCharge is a true web-based application that can be accessed from any desktop within your network, VPN, or remote office location, making accessibility convenient and fast. Data is stored internally in an embedded MySQL database for easy retrieval and virtually unlimited storage.

Advanced Features include

- ✓ Supports all major PBX, and key systems
- ✓ Fully web-based
- ✓ Automated Enterprise report distribution
- ✓ Tiered User privileges
- ✓ Scalable database
- ✓ Buffer, buffer-less CDR collection
- ✓ Ad-hoc, scheduled reporting
- ✓ Data search and export capabilities



Benefits

- ✓ Create End-User visibility and accountability
- ✓ Control costs by identifying waste and abuse
- ✓ Utilization reporting to reduce equipment and carrier costs
- ✓ Information at your finger tips, saves time and money

The screenshot shows a report titled 'Call Records by Device' with a date filter of '4/17/2008 to 4/17/2008'. The report contains a table with the following columns: Date/Time, Dir., Roam, Digits Dialed, Min., Airtime Charges, Long Distance, Location, and Customer. The data rows show various calls with details like 'Hospital for Sick Children' and '181/2014 11:41:00AM'. At the bottom, there is a summary row: 'Employee Sub-Total for SSS: 5800' with values 19.2, \$0.00, and \$0.00. A 'Call Count: 10' is also displayed.

Date/Time	Dir.	Roam	Digits Dialed	Min.	Airtime Charges	Long Distance	Location	Customer
9/9/2013 2:35:00PM	O	N	418 737 2035	3.4	\$0.00	\$0.00	Toronto, ON, CAN	
9/10/2013 10:13:00AM	O	N	418 918 1187	0.3	\$0.00	\$0.00	Toronto, ON, CAN	
9/10/2013 5:16:00PM	O	N	418 769 6533	0.5	\$0.00	\$0.00	Toronto, ON, CAN	
9/11/2013 4:00:00PM	O	N	04 1524 4211	0.9	\$0.00	\$0.00	Toronto, ON, CAN	
9/11/2013 6:37:00PM	O	N	1 500 465 4653	0.4	\$0.00	\$0.00		
9/11/2013 6:38:00PM	O	N	1 500 465 4653	2.7	\$0.00	\$0.00		
9/12/2013 12:39:00PM	O	N	519 927 3386	1.3	\$0.00	\$0.00	Calgary, ON, CAN	
11/12/2014 11:41:00AM	O	N	1000043416839927	2.2	\$0.00	\$0.00		
11/12/2014 1:05:00PM	O	N	1000043416839927	4.4	\$0.00	\$0.00		
11/12/2014 3:13:00PM	O	N	1000043675603919	0.1	\$0.00	\$0.00		
Employee Sub-Total for SSS: 5800				19.2	\$0.00	\$0.00		Call Count: 10

eTEL Technologies, Inc.
 2425 Matheson Blvd East, 8th Fl
 Mississauga, ON
 905-405-6216
 www.eteltech.com

InCharge Telecom Billing

InCharge Telecom Billing can interface with most legacy PBX's and key systems, whether traditional TDM or the latest VoIP systems. Some systems supported include:

- ✓ Avaya Communications Manager (CM), Definity, IP Office
- ✓ Nortel CS-1000, BCM, Norstar
- ✓ Cisco Call Manager
- ✓ Microsoft Teams
- ✓ Mitel / ShoreTel

InCharge provides a powerful portfolio of reports that enables users to concentrate their efforts on making management decisions instead of wrestling with the data. These reports, combined with a variety of relevant filters, allow you to view the data quickly and efficiently, revealing areas of usage and concern, not readily apparent from your carrier invoices. Fully integrated reports custom reports can also be developed to suite your needs to output a variety of different formats such as, PDF, Word, and Excel.

Reports fall into various categories

- Analysis and trending
- Calling Statistics & Peg Counts
- Monthly Usage/ Cost Allocation
- Unused Extensions/ Devices
- Trunk Utilization
- Frequently called numbers

Scalable from a small key-system to multi-site Enterprise configurations, InCharge Telecom Billing is capable of handling all your reporting needs

System Requirements:

- Windows server, 2016-2019
- Windows 10
- VMware, Hyper-V
- 8+ Gig RAM
- 200 Gig HD space (additional memory required depending on CDR data storage)
- MySQL 5.0
- .NET 4.0 Framework or greater
- IIS 5.0 or greater

