911 Alert Notification

Real-time notification and alerting of E911 calls, emergencies, lockdowns & more...

911 Alert turns your phone system into a powerful distress alarm. 911 Alert is our real-time emergency reporting package that detects when a 911 is initiated and immediately notifies you by alarm, SMS text or email sent to your selected device. Standard 911 reporting from call accounting software does not alert you until after calls have been completed. In many instances this is too late. 911 Alert goes a step further and notifies you the second an emergency call has been dialed.

Now you can rest knowing your staff are protected in the event of an emergency!

Implementing a dedicated, on-site emergency notification solution is the most cost effective way to dramatically lower both on-site and EMS response time while adding extra security for your staff. Not only are you alerted of staff in distress, but you can attach additional important information to Alerts such as employee names, phones, health conditions, special medications, etc. When rapidly notified, your staff can attend to an emergency almost immediately, and can be ready to lead help in the right direction when it arrives.

Emergency 911 Notifications for Nortel / Avaya Meridian 1, CS1000, Aura CM, IP Office , MS Teams, and more...

✓ 911 Alert is a single/multi-site solution available in Client and Web based versions for Premise, Cloud, Virtual and Hosted environments.

✓ 911 Alert fully integrates with other eTEL Solutions providing you with a complete, unified solution.

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911 Alert Features:

- ✓ True, real-time, on-site alerts for 9-1-1 / emergencies (alerting is not based off the PBX's CDR / SMDR feed).
- ✓ Uses OSN alarm information from Avaya CS-100 and 'Crisis Alert' notification from Avaya Communications Manager
- ✓ Dramatically improves response times by sending medical alerts to your organization's first aid attendants or security
- ✓ Can be used to initiate school, campus or other lockdown
- ✓ Can centrally monitor and dispatch alerts for multiple sites
- ✓ Fully customizable alerting options (email, SMS, PC screen pop-ups, audible / visual alarms, custom formats, etc.)
- ✓ Location information, Medical Details or Emergency Contact information can be included with the Alerts
- ✓ Can be activated on other digits, such as those used in other countries or other custom phone numbers
- ✓ Includes the ability to alert staff of non 9-1-1 related emergencies
- ✓ Historical data is kept indefinitely for future review / analysis
- ✓ Backwards compatible with older PBXs while supporting current & future releases
- ✓ Provides additional staff safety & protection for both small and large businesses at an affordable price
- ✓ Does not interfere with, or insert itself into the actual 911 call path